



# Coming Soon to a Classroom Near You!

## FACES.NET Training Top 10



- 1 Training Starts on January 30<sup>th</sup>
- 2 Training is Mandatory
  - Must complete training before receiving security access
- 3 Training times have changed
  - Training begins promptly at 8:15AM and ends at 5PM
  - Plan to be early!
- 4 One-stop shopping to meet your training needs
  - Broad range of customized classes per job function
  - Comprehensive user manuals/desktop reference guides
- 5 Convenient Training Sites
  - All CFSA case-carrying and CPS workers will be trained at 441 4th Street (Judiciary Square)
  - All other trainings will occur at 702 H Street (Chinatown)
- 6 Interactive teaching style accelerates learning
  - Classes are instructor-led and hands-on
  - Small classes – all classes will have a training assistant
- 7 Convenient half-day or one day classes to fit your busy schedule
  - *Exception:* CPS classes will be a day and a half
- 8 Sign Up at least 2 business days prior to training class
  - No manual enrollments
  - To plan for your every need, enrollments must occur before cut off dates
- 9 Workers master course material
  - Class format ensures quick learning
  - Interactive delivery style - satisfaction guaranteed
- 10 Enjoy the Chinatown and Judiciary Square atmosphere
  - Eateries within walking distance
  - Metro access only ½ a block from training site

### 2 Training Locations

CISA/FACES Office  
702 H Street, NW



Judiciary Square  
441 4th Street, NW





# Not the same old FACES... Are you ready?

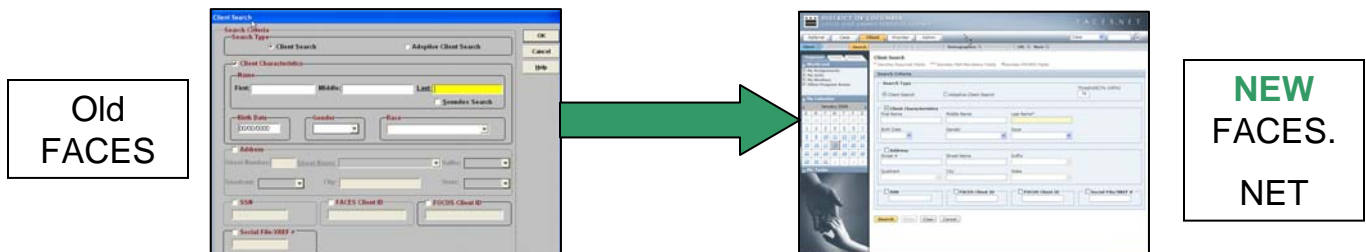
## What is FACES.NET?

FACES.NET is the web-based version of the District of Columbia's highly successful (and federally approved) Statewide Automated Child Welfare Information System FACES.

## Will FACES.NET be different from client/server FACES?

Yes and No.

The FACES.NET user interface has been dramatically redesigned to promote enhanced usability.



The Agency is now moving forward in an effort to improve overall service delivery by making FACES more accessible through the use of web technologies—transforming FACES into FACES.NET.

Through the design, development, and implementation of FACES.NET, we have preserved the maturity of the current FACES system, while incorporating the enhanced functionality available from modern technology.

## What does this mean for you?

1. Improved Usability
2. Easier Navigation
3. Increased Accessibility
4. Enhanced CPS
5. Enhanced Provider & Contract Management
6. Enhanced Calendar & Alerts
7. Better Provider Access

